

IRIDIUM (NZD) VOICE PLANS

Pricing effective
from the
1st of July 2020.

SERVICE PLANS

Rates apply to Iridium Phones only.

Plan Name	Pivot 65 NZD Min cost over 24 months is \$1,560.00.	Pivot 75 NZD Min cost over 24 months is \$1,800.00.	Pivot 90 NZD Min cost over 24 months is \$2,160.00.	Pivot 140 NZD Min cost over 24 months is \$3,360.00.	Group 95 NZD <small>(Min 3 Services)</small> Min cost over 24 months is \$2,280.00.
Monthly Access Fee	\$65.00	\$75.00	\$90.00	\$140.00	\$95.00
Monthly Included Value	\$5.00	\$20.00	\$40.00	\$100.00	\$50.00
Outgoing Call Cost* (Per Minute)	\$2.00	\$1.75	\$1.75	\$1.75	\$1.75
Iridium GO! Data - Data Call Using Iridium GO! Apps	Charged at the plans applicable outgoing call rate				
Iridium Data - Data Call Using Direct Internet Service	\$2.60 per minute				
Standard Costs	Unit Pricing Data				
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$4.00	\$3.50	\$3.50	\$3.50	\$3.50
Cost of a Standard SMS before any discounts to standard national mobile numbers:	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	1 Call	5 Calls	11 Calls	28 Calls	14 Calls
Note: No minimum term if you choose to pay a \$60 connection fee. Minimum cost will be one month's access fee + \$60 connection fee.					

*For calls made within New Zealand or Australia to standard fixed or mobile services within New Zealand or Australia. Note: Calls must be dialled with the country code prefix. For example, to dial the number 555-5555 in Auckland, New Zealand you would dial +64 9 555 5555. To dial the New Zealand mobile number 027 555 5555 you would dial +64 27 555 5555.

Special Calls & Value Added Services

Pivotel Customer Care (0508 882 448)	FREE
Voice mail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at the plans applicable outgoing call rate FREE
Call Forwarding (within New Zealand or Australia)	Charged at the plans applicable outgoing call rate
International calls to standard fixed or mobile services	Refer to www.pivotel.co.nz/international_rates
Calls to other Pivotel satellite phones	Charged at the plans applicable outgoing call rate
Emergency Calls 111/112	FREE
Calls to Iridium 8816, 8817 (Per Minute)	\$3.80
Calls to Thuraya 8821 (Per Minute)	\$3.80
Calls to Inmarsat (Per Minute)	\$3.80
Iridium calls made outside New Zealand or Australia to standard fixed or mobile services within New Zealand and Australia (Per Minute)	\$3.00
Incoming calls to a Pivotel Iridium service located outside New Zealand or Australia (Per Minute)	\$3.00

WHY PIVOTEL?

- Standard Australian '+61' mobile numbers that make your services easy to use and cheaper to call
- Low satellite call rates so you can call when you need to
- Callers to you pay standard call-to-mobile rates
- Dedicated team of satellite experts based in New Zealand here to support you



Pivotel Iridium Satellite plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.co.nz/iridium_nz_coverage to view a coverage map. All calls are charged in 60-second increments unless otherwise stated. Prices quoted are in NZD including GST and are subject to change. Included call value excludes premium calls, calls to special numbers and premium text. For information on call costs to all countries and destinations visit www.pivotel.com/iridiumidd. Pivotel may apply call barring where fraudulent use is suspected, there is a breach of the Pivotel Incoming Calls Fair Use Policy or for credit control purposes. 24 month minimum term applies. Please refer to the table above for minimum cost over 24 months for each plan. You may choose to waive the minimum term when purchasing outright only by paying a \$60.00 contract waiver fee at the time the service is connected. Group plans require a minimum of 3 services. Plans can be upgraded at any time but will only take effect on the next billing cycle. Downgrades shall only be possible as low as the starting plan prior to any upgrade. A plan downgrade fee may apply. Downgrades below the starting plan are not allowed. Save Your Local Number allows a service to be put on hold while still maintaining your local number. Your service can utilise Save Your Local Number for up to 6 months in any 12 month period. Your service access fee will be the Save Your Local Number fee for the period this feature is active. If you use Save Your Local Number with your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in Save Your Local Number. A compatible Iridium device is required to access the Pivotel Iridium Satellite service (see handset pricing). You will receive a bill by email from Pivotel listing any payments you have made during the billing period and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemized billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.co.nz/selfcare. An itemized bill listing all of your service usage events is available on request. Pivotel plans are available to credit approved customers only.